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DATE: February 26, 2004

TO: USPTO – Official Central Fax FACSIMILE NO.: 703-872-9306
TELEPHONE:FROM: Robert W. Holland
Hamilton & Terrile, LLPSUBJECT: USSN 10/728,692
Attorney Docket No. DC-05675

This transmittal consists of 3 pages, including this cover sheet.

MESSAGE:

Enclosed for entry in USSN 10/728,692, please find an Information Disclosure Statement (1 page) and PTO Form 1449 (1 page). Thank you.

If you do not receive all pages, please call (512) 338-9100.

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FEB 26 2004

OFFICIAL

Applicant(s): Grigore Rusu
 Assignee: Dell Products L.P.
 Title: System and Method for Event Tracking Across Plural Contact Mediums
 Serial No.: 10/728,692 Filed: December 5, 2003
 Examiner: Unknown Group Art Unit: Unknown
 Docket No.: DC-05675 Customer No.: 33438

Austin, Texas
February 26, 2004

COMMISSIONER FOR PATENTS
 PO Box 1450
 Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, Applicants wish to call the following documents to the attention of the Examiner.

A PTO form 1449 listing these documents is enclosed.

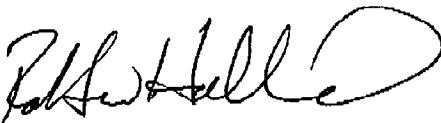
Citation of the above documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made, other than as described above; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

I hereby certify that this correspondence is being sent via facsimile to the USPTO, on February 26, 2004.

	<u>26Feb2004</u>
Attorney for Applicant(s)	Date of Signature

Respectfully submitted,


 Robert W. Holland
 Attorney for Applicant(s)
 Reg. No. 40,020

Sheet 1 of 1

U.S. Department of Commerce, Patent and Trademark Office				Attorney Docket No.	Serial No.			
				DC-05675	10/728,692			
INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Applicant(s)				
(Use several sheets if necessary)				Grigore Rusu				
				Filing Date	Group			
				December 5, 2003	Unknown			
U.S. Patent Documents								
*Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate	
	AA	6,535,864 B1	Mar. 18, 2003	Zahn	706	47		
	AB	6,578,043 B2	Jun. 10, 2003	Nye	707	102		
	AC	6,606,615 B1	Aug. 12, 2003	Jennings et al.	706	45		
	AD	6,633,544 B1	Oct. 14, 2003	Rexford et al.	370	238		
	AE							
	AF							
	AG							
	AH							
	AT							
	AJ							
	AK							
Foreign Patent Documents							Translation	
		Document	Date	Country	Class	Subclass	Yes	No
	AL						<input type="checkbox"/>	<input type="checkbox"/>
	A						<input type="checkbox"/>	<input type="checkbox"/>
	AN						<input type="checkbox"/>	<input type="checkbox"/>
	AO							
	AP							
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)								
	AR							
	AS							
	AT							
Examiner	/Gabrielle McCormick/		Date Considered	02/13/2008				
*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.								